



customer service portal

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[Method and system for service-enablement gateway and its service portal](#)

US Pat. 6920615 - Filed May 30, 2001 - Verizon Corporate Services Group Inc.
... for the **customer service** installed at the gateway identified as a result of the searching and the **portal-page service** installed at the gateway. 5 2. ...

[\[APPLICATION\] Customer service management](#)

US Pat. App 11/655,852 - Filed Jan 22, 2007 - Avise Partners
Non-authenticated **portal** access can also be configured to allow users to request **customer service** by creating new cases, as described below with respect to ...

[\[APPLICATION\] Secure format system for carrying out on-line purchasing of products](#)

US Pat. App 9/800,331 - Filed Mar 6, 2001
The system as recited in claim 2, further comprising: (c) an on-line **customer service portal** identified by a domain name having the same format as said ...

[\[APPLICATION\] Method of marketing a service industry and tracking individuals referred to ...](#)

US Pat. App 10/124,144 - Filed Apr 17, 2002
The (prefix) portion of the domain name of the on-line **customer service portal** is the same as the (prefix) portions of the domain names of the shopping ...

[\[APPLICATION\] U.S. Patent 9852708](#)

US Pat. App 9/852,708 - Filed May 11, 2001
Service Offerings assigned to a **customer** are then displayed on the **customer's service portal** and available for subscription. The flexibility of this feature ...

[Method and apparatus for automated personalization and presentation of ...](#)

US Pat. 6381640 - Filed Feb 19, 1999 - Genesys Telecommunications Laboratories, Inc.
Therefore, each client patronizing the **customer service** section 137 in his window ... categorized and routed according to enter- 9S acts as a **portal** through ...

[Method and apparatus for selectively presenting media-options to clients of ...](#)

US Pat. 6212178 - Filed Sep 11, 1998 - Genesys Telecommunication Laboratories, Inc.
For **customer service** from the enterprise. These options are, in example, ... for acts as a **portal** through which existing and potential clients continuing a ...

